



MONTANA
STATE LIBRARY
A GREATER STATE OF KNOWLEDGE

1:1 OGSM/Strategy Meeting

DATE: November 27, 2023

[Montana State Library Dashboards](#)

★ [Website Dashboard \(Broken Link Report\)](#)

[FY 2024 Work Plan](#)

GOALS

Highs	Lows
<ul style="list-style-type: none">• Outreach, training, and conference attendance• Billings School District (32 libraries) joined Montana Shared Catalog	<ul style="list-style-type: none">• Commission declined to add a PIO position• MGIAC appointments not completed resulting in meeting cancellations

Sept-Nov

- ✓ Local government relations – team-taught a public value session in Great Falls with local govt officials, 72 librarians, trustees, and staff in attendance at workshop. Attended MACo (9/24-9/27) and League of Cities and Towns (10/11-10/13).
- ✓ Fall Workshops – librarians, trustees, and staff earned 792 continuing education credits at 2023 Fall Workshops.
- ✓ GIS – completed ArcGIS Experience Builder training with Esri to create templates to improve user experience on immersive GIS web apps. Governance/Policy business plan completed.
- ✓ Library salaries survey – configured and published collection site at mt.countingopinions.com; alerted 89 libraries regarding inclusion of new questions via GovDelivery. 45% completion as of 11/21.
- ✓ RTN – established enterprise fund and PayZang configuration underway.
- ✓ Administrative rules update – presented library standards, RTN, and GIS final draft ARMs to Commission (10/11) and opened ARM process.
- ✓ Hot spots – delivered initial report to Section E IBC committee (9/13) about hot spot use and policies.
- ✓ Cadastral – Esri maxed the available resources on the two servers that host the web mapping services. During the initial weeks of the property tax rebate, use increased 82% (7.5M requests compared to 4.1M during the same period last year).

★ Website – **resolved 6,547 broken links** (8,184 remaining out of 233,819 total links, **3.4%**). [See dashboard.](#)

Upcoming

ARM – final administrative rules adopted 12/6

Montana History Portal – deliver Montana History LEGO challenge 12/9 at the Lewis & Clark Library.

Cadastral – migrate to MSL environment with preview app anticipated mid-November. New application launch December.

GIS – re-architect ArcGIS services environment to a cloud-based platform (RFP this winter, potential HB 10 request). Grant program trainings over next months with program opening January.

EPP – begin executive planning and agency prioritization.

Imagery Summit – envision a GIS imagery repository for all via an Imagery Summit with private businesses and govt agencies, 12/12 - 12/13.

MTNHP – Heritage Partners mtg 12/7.

See [Montana State Library's FY 2024 Work Plan.](#)

Objective: *The Montana State Library (MSL) helps all organizations, communities, and Montanans thrive through excellent library resources and services.*

Goal: User-friendly website with no more than 2% broken links

Horizon: July 1, 2023 – December 31, 2023

ON SCHEDULE
DELAYED
COMPLETED

FOSTER PARTNERSHIPS		
INITIATIVE	WHO?	MEASURE
Local government relations – Montana librarians, board members, and local government officials work together to improve services for local communities	Tracy Cook	Deliver 3 workshops about public value and attend MACo, League
Montana History Portal – Deliver training and outreach to encourage site discovery and use	Jennifer Birnel	30% increase in pageviews YTD [53% as of 10/31]
GIS – improve web presence and communication with partners by deploying Hub for distributing geospatial information	Erin Fashoway	Hub premium launched
SECURE SUFFICIENT AND SUSTAINABLE FUNDING		
Public libraries salaries study – publish and present study of comparable wages for library positions to the Network Advisory Council	Rebekah Kamp	>74 public/tribal libraries finish survey
RTN – deploying additional nodes and create enterprise account	Kazi Arifuzzaman/Malissa Briggs	10 nodes; account established
Administrative rules updates – update and clarify administrative rules to reflect requirements for state aid, use of resource sharing funds, and geographic info	Tracy Cook/Erin Fashoway/Evan Hammer	New rules adopted for RTN, MGIA, Standards
CREATE A USEFUL INFORMATION INFRASTRUCTURE		
Hot spots – administer hot spot lending program and present a study to the Section E - Interim Budget Committee	Cara Orban/Rebekah Kamp	Report delivered to IBC Section E Sept 2023
Cadastral – launch new Cadastral application that is easy to host and fast to serve out in a mobile first, responsive environment	Kenny Ketner	Application migrated with added features
Website – migrate Natural Heritage website and apply state of Montana template to msl.mt.gov	Bryce Maxell/Kenny Ketner	Website published and new template applied

Montana State Library – Lead Organization Chart

Total FTE: 56.35
Vacancies: 1

Last updated: 11/13/2023

